



# FINEST SMILE

*Dental Studio*

## Coronavirus (COVID-19) - Update (22/06/2020)

Dear patients,

We would like to update you on the situation regarding the reopening of our practice. We have received updated advice from the government which allows us to begin the process of reopening from 8<sup>th</sup> June, and we have now received very important operating procedures from our regulating bodies. We are already working very hard to make the practice as safe as possible, and will continue to do so. Unfortunately, we have recently suffered a leak at the practice, however we are repairing all damage as quickly as possible and we are aiming to re-open from **mid-July**. We have encountered a small delay in our estimated re-opening date, as we are committed to ensuring that the practice is back to the very high standard you rightly expect.

The local urgent dental care hubs are still operating to see urgent emergencies, by referral only. Dr. Steindl is still available to give any advice or issue required prescriptions if you are a registered patient. During our opening hours please phone us on 01202 382418 for assistance regarding a dental emergency - outside of these times please contact 111. Please do not contact an urgent dental care hub directly, as to attend these you require a referral, either from ourselves or the 111 service.

Our temporary opening hours are 10AM-3PM, Monday to Friday. We are contactable by phone and e-mail during these times. Please do not attend the practice at the moment - if you need any other items such as whitening gel or toothpaste, we are able to post these out to you.

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All patients who have had an appointment booked in during this closure period have been added to our waiting list – this includes any appointments booked in June. As soon as we are able to provide the treatment you were booked in for, we will contact you to book in a suitable time.

We will start contacting patients from the end of June to book in from 1<sup>st</sup> July.

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We are hoping to see you very soon :)

The Finest Smile team